



FREQUENTLY ASKED QUESTIONS

Q: IS THERE A SECURITY DEPOSIT AND IF SO, HOW CAN I PAY THIS?

Yes, we require a \$100 Security Deposit upon check-in paid via a major Credit Card.

The deposit will be credited back to your account approximately 7-10 business days after departure depending on your banking institution. Cash Deposits or Prepaid Cards are NOT accepted.

Q: WHAT IS THE MINIMUM CHECK-IN AGE TO STAY AT YOUR HOTEL?

All guests must be 18 Years or Older unless accompanied by their parents or legal guardian.

Q: DO CHILDREN STAY FREE?

All guests 12 and Under are Free. Additional guest fee is applicable to all guests 13 and Over.

Q: WHAT DOES THE "RESORT FEE" INCLUDE?

The Resort Fee includes Unlimited Wi-Fi, local and long-distance phone calls, usage of our Business Center PLUS Breakfast for Two each day. Breakfast is served daily from 7:00AM – 10:30AM.

Q: HOW FAR FROM THE CONVENTION CENTER ARE YOU? HOW FAR ARE YOU FROM THE STRIP?

We are centrally located between the World-Famous Las Vegas Strip and the Las Vegas Convention Center, both of which are a short 5-10 minute walk from the hotel.

Q: DO YOU OFFER ANY TYPE OF SHUTTLE SERVICE?

No we do not offer a Shuttle. In order to fully enjoy all that the area has to offer we suggest renting a vehicle. Otherwise, we would recommend using either Uber or Lyft over taxi services.

Q: IS YOUR POOL YEAR-ROUND OR SEASONAL?

Our swimming pool is outdoors and open seasonally from mid-April through October.

Q: ARE YOU A PET FRIENDLY HOTEL?

Only Service Animals are accepted, No Pets are Allowed.

We request all guests, intending to arrive with a service animal, to send the following documents to us ahead of your arrival: An Animal Health Advisory form, a Mental Health form and an Animal Behavior form.

We also request you to present these documents upon checking-in.

Q: CAN WE HAVE PACKAGES SENT TO THE HOTEL PRIOR TO OUR ARRIVAL?

Yes, we can accept packages for US Residents up to 7 days prior to arrival and we can accept packages for our International Guests up to 14 days prior to arrival. The name of the registered guest and the confirmation number must be included on the shipping label.

Q: DO YOU CHARGE FOR PARKING?

Yes, we do charge a Parking Fee of \$10 per day per vehicle during the following special events:

- 10/29/18-11/02/18 (SEMA)
- 11/06/18 – 11/10/18 (Supply Side West)
- 11/09/18 – 11/11/18 (Vape Expo)
- 11/14/18 – 11/17/18 (Marijuana Show, DEMA Show, Meecum)
- 11/23/18 – 11/25/18 (Motor Trend International)
- 01/08/19 - 01/11/19 (CES)
- 01/22/19 - 01/25/19 (Int'l Surface, World of Concrete, SHOT)
- 01/27/19 - 01/31/19 (Las Vegas Market Winter)
- 02/03/19 – 02/06/19 (Off-Price Specialist Show)
- 02/17/19 – 02/21/19 (Western Veterinary, Int'l Builders, Kitchen and Bath Expo)
- 03/05/19 – 03/07/19 (Pizza Expo and Int'l Wireless Expo)
- 03/12/19 - 03/16/19 (Academy of Orthopedics)
- 03/17/19 – 03/20/19 (ASD Winter)
- 03/26/19 – 03/27/19 (Nightclub & Bar Show, Amusement Expo, Digital Signage Expo)
- 04/08/19 – 04/12/19 (NAB and Int'l Security Conference)
- 04/26/19 – 04/28/19 (LVL UP Gaming Expo)
- 05/07/19 – 05/09/19 (National Hardware Show, Waster Expo)
- 05/15/19 – 05/17/19 (Hospitality Design Expo)
- 05/20/19 – 05/22/19 (RECon)
- 05/31/19 – 06/03/19 (JKC Trade Show)
- 06/04/19 – 06/06/19 (Licensing Int'l Expo)
- 06/06/19 – 06/08/19 (American Institute of Architects)
- 06/14/19 – 06/20/19 (IECSC Conference, Super Zoo, Comic Con)
- 06/23/19 – 06/25/19 (Society for HR Management)
- 07/17/19 – 07/20/19 (Association of Woodworkers)
- 07/28/19 – 08/01/19 (ASD Summer, Cosmoprof and LV Market)
- 08/11/19 – 08/14/19 (Off Price Specialists Show)
- 09/08/19 – 09/12/19 (International Baking Expo and IMEX 2019)
- 09/13/19 – 09/15/19 (Mr. Olympia)
- 09/19/19 – 09/21/19 (International Vision Expo)
- 09/23/19 – 09/25/19 (PMMI)
- 10/10/19 – 10/12/19 (Meecum)
- 10/15/19 – 10/19/19 (Supply Side Trade Show and G2E Global Gaming Expo)
- 10/22/19 – 10/24/19 (NBAA Convention)
- 10/30/19 – 11/2/18 (SEMA)
- 11/19/19 11/21/19 (ISSA/Interclean)
- 11/22/19 – 11/24/19 (Live Design)
- 12/11/19 – 12/13/19 (National Marijuana Convention)
- 01/07/20 – 01/20/20 (CES)
- 01/21/20 – 01/23/20 (International Builders Show and Kitchen/Bath Show)
- 01/26/20 – 01/30/20 (Las Vegas Market)

If your stay does not fall within any of the event's dates referenced above, then then no additional parking fees will be incurred. Please note that we reserve the right to charge convention parking during additional peak convention times or holidays that are not listed above, as deemed necessary.

Here is a link to details on convention dates and event info: [Las Vegas Convention Center Calendar](#)

If you have any other questions, please email us at GuestRelations@ritasuites.com, contact us via our Facebook page one of our team members will be more than happy to assist.