



## FREQUENTLY ASKED QUESTIONS

**Q: Is there a security deposit and if so how can I pay this?**

*Yes, we require a \$100 Security Deposit upon check-in. This must be paid via a major Credit Card as no Cash Deposits or Prepaid cards are accepted. The deposit will be credited back to your account approximately 7-10 business days after departure depending on your banking institution.*

**Q: What is the minimum check-in age to stay in your hotel?**

*All guests must be 18 Years or Older unless accompanied by their parents or legal guardian.*

**Q: What does the "Resort Fee" include?**

*The Resort Fee includes Unlimited Wi-Fi, Free Parking (one spot per room), local and long-distance phone calls, use of the Business Center AND (2) Two Free Breakfasts per day. Breakfast is served daily from 7:00AM – 10:30AM.*

**Q: How far you from the Convention Center? How far are you from the Strip?**

*We are centrally located between the World-Famous Las Vegas Strip and the LV-Convention Center, both of which are short 5-10 minute walk from the hotel.*

**Q: Are you a pet friendly hotel?**

*No.*

**Q: Do you have a fitness center?**

*No.*

**Q: Do you offer any type of Shuttle Service?**

*No, to fully enjoy all that the area has to offer we suggest renting a vehicle. Otherwise, we would recommend using either Uber or Lyft over taxi services.*

**Q: Is your pool year-round or seasonal?**

*Our swimming pool is outdoors and open seasonally from mid-April through October.*

**Q: Do you have place for me to temporarily store my luggage upon check out and can we have packages sent to the hotel prior to arrival? If so, is there a fee for either?**

*Yes, we are able to store your bags in our Luggage Room after departure and we are able to accept packages prior to your arrival as long as the name on the package matches that of a reservation on file.*

***If you have any additional questions, simply call our Front Desk at 702-792-2222 or message us on Facebook and one of our team members will be happy to assist! We look forward to seeing you soon!***